# UNIVERSITY EXAMINATIONS 

2009/2010 ACADEMIC YEAR
FOR THE DEGREE OF BACHELOR OF SCIENCE ECONOMICS AND MATHEMATICS

## COURSE CODE: ECON 415

COURSE TITLE: OPERATIONS RESEARCH II

## STREAM: <br> Y4S1

DAY:
FRIDAY
TIME:
3.00-5.00 P.M.

DATE:
13/08/2010

## INSTRUCTIONS

1. Answer question ONE and any other TWO questions
2. Begin each question on a separate page
3. Show your workings clearly and neatly.

## PLEASE TURNOVER

## QUESTION ONE (30 MARKS)

a) Differentiate between group replacement and individual replacement
b) What are the basic characteristics of a queuing system
c) What are limitations of simulation
(4 marks)
d) In a public telephone booth calls arrive at an average of 15 per hour.A call on average takes 3 minutes. If there is just one phone, find
i) The expected number of callers in the booth at any time (3 marks)
ii) The proportion of the time the booth is expected to be idle ( $\mathbf{3}$ marks)
e) The probability transition matrix of the switching probabilities, consider that two brands $G$ and X share the market in the ratio of $60 \%$ to $40 \%$ respectively of customers. If in every week $70 \%$ of G's customers retain the brand but $30 \%$ switch to product x where as $80 \%$ of X's customers retain brand but $20 \%$ percent switch to brand G. Analyse the exchange in share market per week
(6marks)
f) State the assumptions of basic EOQ model

## QUESTION TWO (20 MARKS)

An automobile production line turns out about 100 cars a day but deviations occur owing to many causes. The production is more accurately described by a probability distribution given below

| Production/day | probability | Production/day | probability |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
| 95 | 0.03 | 102 |  | 0.10 |  |
| 96 |  | 0.05 |  | 103 |  |
| 97 |  |  | 104 |  | 0.07 |
| 97 | 0.07 |  |  | 0.05 |  |
| 98 | 0.10 | 105 | 0.03 |  |  |

99
0.15

100
0.20

101
0.15

Finished cars are transported across the bay at the end of each day by ferry. If the ferry has space for only 101 cars, what will be the average number of cars waiting to be shipped and what will be the average number of empty spaces on the ship

## QUESTION THREE (20 MARKS)

a) Given the cost of the equipment $\mathrm{C}=\mathrm{Ksh}$. 10000. Its operation cost and resale values are given below;

| Year | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Operating cost | 1000 | 1200 | 1400 | 1700 | 2000 | 2500 | 3000 | 3500 |
| Resale | 6000 | 4000 | 3200 | 2600 | 2500 | 2400 | 2000 | 1600 |

Determine at what time it could be replaced
(7marks)
b) In a supermarket, the average arrival rate of customer is 10 every 30 minutes following poisson process. The average time taken by a cashier to list and calculate the customers purchase is 2.5 minutes following exponential distribution.
i) What is the probability that the queue exceeds 6
ii) What is expected time spent by a customer in the system
c) The state-transition matrix for retentions, gains and losses of firms A, B and C are given below. Using matrix, determine the steady state equilibrium conditions:

## TO

From A B C
$\begin{array}{llll}\text { A } & 0.7 & 0.1 & 0.2\end{array}$
$\begin{array}{llll}\text { B } & 0.1 & 0.8 & 0.10\end{array}$
$\begin{array}{llll}\text { C } & 0.2 & 0.1 & 0.7\end{array}$
(7marks)

## QUESTION FOUR (20 MARKS)

WIPA Corporation is both a producer and a user of brass couplings. The firm operates 220 days a year and uses the couplings at a steady rateof 50 per day. Couplings can be produced at a rate of 200 per day. Annual storage cost is $\$ 1$ per coupling and machine setup cost is $\$ 35$ per run;
i) Determine the economic run size
(5marks)
ii) Approximate how many runs per year will there be
iii) Compute the maximum inventory level
iv) Determine the length of the pure consumption portion of the cycle

## QUESTION FIVE (20 MARKS)

A small project consisting of eight activities has the following characteristics

| Activity |  | preceding activity |  | Time estimates in weeks |  |
| :---: | :--- | :---: | :---: | :---: | :---: |
|  |  | Most optimist | Most likely | Most pessimistic |  |
| A | None | 2 | 4 | 12 |  |
| B | None | 10 | 12 | 26 |  |
| C | A | 8 | 9 | 10 |  |
| D | A | 10 | 15 | 20 |  |
| E | A | 7 | 7.5 | 11 |  |
| F | B,C | 9 | 9 | 9 |  |
| G | D | 3 | 3.5 | 7 |  |
| H | E,F,G | 5 | 5 | 5 |  |

i. Draw the PERT network for the project
(3marks)
ii. Determine the critical path
iii. Prepare the activity schedule for the project
iv. If a 30 days deadline is imposed, what is the probability that the project will be finished within the time limit

