

## **MASENO UNIVERSITY UNIVERSITY EXAMINATIONS 2014/2015**

THIRD YEAR FIRST SEMESTER EXAMINATIONS FOR THE DEGREE OF BACHELOR OF ARTS IN URBAN & REGIONAL PLANNING WITH INFORMATION TECHNOLOGY

(CITY CAMPUS)

PUR 313: MANAGEMENT TECHNIQUES

Date: 25<sup>th</sup> March, 2014

Time: 9.00 - 11.00 a.m.

## **INSTRUCTIONS:**

Answer Question ONE and any other TWO questions.

## **PUR 313: MANAGEMENT TECHNIQUES (CITY CAMPUS)**

## INSTRUCTIONS;

Answer QUESTION 1 and any other TWO questions

- 1a). Describe characteristics of management (10 marks)
- b). Discuss the trends which convince the experts that management is a profession (10 marks)
- c). Explain the importance of management (10 marks)
- 2a). Discuss why management is both science and art (20 marks)
- 3. Explain the functions of management (20 marks)
- 4. a). Explain leadership and any two key leadership theories
- b). Describe the difference between leadership and management
- 5.a). Discuss the importance of organizing(10 marks)
- b). Explain why an organization chart is necessary for a firm (10 marks)
- 6. Explain characteristics of decision making (20 marks)