



MASENO UNIVERSITY

UNIVERSITY EXAMINATIONS 2013/2014

**THIRD YEAR FIRST SEMESTER EXAMINATIONS FOR THE
DEGREE OF BACHELOR OF ARTS IN SOCIOLOGY WITH
INFORMATION TECHNOLOGY**

(CITY CAMPUS - EVENING)

ASO 311: SOCIOLOGY OF FORMAL ORGANIZATIONS

Date: 19th November, 2013

Time: 5.30 - 7.30 p.m.

INSTRUCTIONS:

- **Answer ANY THREE Questions.**

ASO 311: SOCIOLOGY OF FORMAL ORGANIZATIONS

THIRD YEAR SECOND SEMESTER

Answer any **THREE** questions.

1. a) Explain the significance of any four organizational goals. (10 marks)
b) Discuss the factors that influence the growth and development of business organizations in Kenya. (13.3 marks)
2. Examine the factors that should be considered in the design and redesign of formal organizations. (23.3 marks)
3. Discuss the relevance of the Human Relations Theory in the study of formal organizations in African societies. (23.3 marks)
4. EITHER
a) To what extent does the concept *debureacratization* reflect the emergence of alternative forms of organization in the 21st century? (23.3 marks)
OR
b) Examine the Japanese form of formal organizations as a reaction against the inadequacies of Weber's ideal type bureaucracy. (23.3 marks)
5. a) Explain the significance of planning for organizational development.
(13.5 marks)
b) Describe any five obstacles to planning in public organizations in Kenya and suggest possible solutions. (10 marks)
6. a) Discuss the methods used in decision-making in any organization of your choice. (14 marks)
b) What is the significance of communication in decision-making and attainment of organizational goals? (9.3 marks)