

**CHUKA**



**UNIVERSITY**

**COLLEGE**

**UNIVERSITY EXAMINATIONS**

**THIRD YEAR EXAMINATION FOR THE AWARD OF DEGREE OF  
BACHELOR OF ARTS (CRIMINOLOGY AND SECURITY STUDIES)**

**CRSS 300: CRIMINAL JUSTICE MANAGEMENT**

**STREAMS: B.A (CRIMINOLOGY) Y3S1**

**TIME: 2 HOURS**

**DAY/DATE: MONDAY 17/12/2012**

**11.30 A.M – 1.30 P.M.**

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**INSTRUCTIONS:**

Answer Question One and any other two questions.  
All answers must be in essay form.

- Q1. Staff turnover is associated with job dissatisfaction whereas staff retention is more closely associated with employees commitment to an organization. What are the main reasons often cited for job dissatisfaction? [30 marks]
- Q2. In a typical setting, what are the main responsibilities of the officer in-charge of a prison facility? [20 marks]
- Q3. Describe Scientific Management, Human Relations Management and Systems Management. Which style do you believe would be the most effective to use in the criminal justice system and why? [20 marks]
- Q4. As a Criminal Justice Manager, outline the strategies you would put in place to maximize on staff resources. [20 marks]
- Q5. Organizational control is the process of assigning, evaluating, and regulating resources on an on-going basis to accomplish an organization's goals. What are the major purposes of control in an organization? [20 marks]
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