

**JARAMOGI OGINGA ODINGA UNIVERSITY OF SCIENCE AND TECHNOLOGY**

**UNIVERSITY EXAMINATION 2013/14**

**2<sup>ND</sup> YEAR 2<sup>ND</sup> SEMESTER EXAMINATION FOR THE DEGREE OF BUSINESS  
ADMINISTRATION**

**BUSIA LC**

**ABA 207 : ORGANIZATION THEORY**

**DATE:**

**TIME:**

**INSTRUCTION**

- 1. This paper contains FIVE (5) questions.**
- 2. Answer question 1 (compulsory) and ANY other 2 questions**
- 3. Write all the answers in the booklet provided**

(a) Briefly state three reasons why people study organization theory (9 marks)

(b) Explain the contribution made by following theorists to the understanding of organizations.

- a) Max Weber (5 marks)
- b) Karl Marx (5 marks)

(c) Explain the difference Mergers and Acquisition. (6 marks)

(d) Briefly explain the concept of Organizational life-cycle. (5 marks)

2.

- a) What is management (2 marks)
- b) Identify and explain FIVE functions of Management (18 marks)

3

- a) What is bureaucracy? Identify and explain three characteristics of Bureaucracy (10 marks)
- b) Define Authority (2 marks)
- c) Explain the process of delegating Authority in Organizations (8 marks)

4

- a) What is organizational structure? ( marks)
- b) Explain the following concepts citing how they affect organizations(15 marks)
  - I. Span Of Control
  - II. Hierarchy
  - III. Departmentation

5.

- a) identify the key roles communication plays in Organizations (6 marks)
- b) with apt examples explain the concept of communication network in Organizations( 6 marks)
- c) identify and explain barriers to effective communication in organizations.(8 marks)

4. Contribution of Max Weber to the concept of authority bureaucracy

5. What is authority; good delegation of functional authority

6. Functions of management

7.

