



MOI UNIVERSITY

OFFICE OF THE CHIEF ACADEMIC OFFICER

UNIVERSITY EXAMINATIONS 2012/2013 ACADEMIC YEAR

THIRD YEAR END OF SEMESTER II EXAMINATIONS

**DEGREE IN
BACHELOR OF BUSINESS MANAGEMENT**

EXAM CODE:- BBM 392

COURSE TITLE:- WAREHOUSE MANAGEMENT

DATE:- 22ND OCTOBER, 2012 TIME:- 2.00P.M. - 5.00 P.M.

INSTRUCTION TO CANDIDATES

➤ **SEE INSIDE.**

THIS PAPER CONSISTS OF (2) PRINTED PAGES

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BBM 392 Warehouse Management

Instructions: Answer Question One and Any Three

QUESTION ONE

- (a) Warehouse Management and Distribution Centre is an important flow control of activities in supply chain Management. Discuss the functions of a warehouse, giving examples. (10 Marks)
- (b). Identify and explain some of the value-added activities that can be performed by warehouses. (10 Marks)
- (c). Distinguish between warehouses and distribution centres (5Marks)

QUESTION TWO

- (a) The Management of Signon Freight Ltd has approached you as a warehouse consultant to advise on whether they should construct their own private warehouses or they could contract one. Discuss the factors you will consider in selecting Private Vs public/contract warehouse (12 Marks)
- (b). Describe the three types of warehouses giving the pro and cons of using each. (13 Marks)

QUESTION THREE

- (a) Discuss any three types of storage methods used in warehouses, giving the advantages and disadvantages of using them (10 Marks)
- (b). Explain the Just In Time (JIT) Concept in warehouse Management. (5 Marks)
- (c). Implementing thorough JIT procedures can involve a major overhaul of your business systems - it may be difficult and expensive to introduce. In spite of this most organizations are implementing JIT concepts. Discuss the benefits organizations derive from the JIT concepts despite the risks involved (10 Marks).

QUESTION FOUR

- (a) When designing a product and packaging, it is important to ensure that there is minimum waste of materials (if possible, no waste at all) or use materials that can be recycled. Discuss the reasons for these. (10 Marks)
 - (b). Explain the importance of packaging to an organization. (5 Marks)
 - (c). Stock taking is an important activity in a warehouse. Describe the reasons for stock-taking. (10 marks)
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QUESTION FIVE

- (a) Discuss the factors to be considered in construction a warehouse (10 Marks)
- (b) Identify and describe the most important documents used in a warehouse (10 Marks)
- (c) Explain the importance of housekeeping in warehouse. (5 Marks)

QUESTION SIX

- (a) A computerized information System is beneficial to warehouse Management. Discuss the benefits and disadvantages of computerizing a warehouse. (25 Marks)