

# OFFICE OF THE DEPUTY VICE CHANCELOR-ACADEMICS AND STUDENTS AFFAIRS

# UNIVERSITY EXAMINATIONS 2016/2017 ACADEMIC YEAR THIRD YEAR FIRST SEMESTER EXAMINATION FOR DEGREE

IN

# BACHELOR OF SCIENCE IN COMMUNICATION/JOURNALISM/PUBLIC RELATIONS

**COURSE CODE: CMM 319** 

COURSE TITLE: PERSUASIVE COMMUNICATION AND ARGUEMENTATION DATE: 08/12/2016 TIME: 9:00AM-12:00 NOON

#### INSTRUCTIONS TO CANDIDATES

- Answer question **ONE** and any other **THREE** questions
- Do not write on the question paper
- Marks are shown at the end of each question
- Show workings in the answer booklet for award of full marks
- Mobile phones are not allowed in the examination venue
- Each question should begin on a fresh page
- Duration is 3 hours

THIS PAPER CONSISTS (2) PRINTED PAGES

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## THIRD YEAR FIRST SEMESTER REGULAR EXAMINATION

(FOR 2016/2017 ACADEMIC YEAR)

**FOR** 

#### THE DEGREE

IN

# BSC. COMMUNICATION AND JOURNALISM AND PUBLIC RELATIONS

**COURSE CODE: CMM 319** 

#### COURSE TITLE: PERSUASIVE COMMUNICATION AND ARGUMENTATION

#### INSTRUCTIONS TO CANDIDATES

- Answer question ONE and any other THREE
- Duration is 3 hours
- The answer to each question should begin on a fresh page

#### **QUESTION ONE**

a) Define the term "argumentation".

(2 marks)

b) Giving examples, distinguish between explicit and implicit arguments.

(5 marks)

c) Explain six steps involved in analysis of arguments.

(8 marks)

#### **QUESTION TWO**

a) Every communication expert must consider three main factors when constructing persuasive messages. Discuss the three factors. (15 marks)

#### **QUESTION THREE**

- a) Using an appropriate example, explain the assertion: "argument is both a product and a process." (6 marks)
- b) Explain how social judgement theory informs the construction of persuasive messages (9 marks)

#### **QUESTION FOUR**

a) Propaganda is not persuasion. Explain.

(5 marks)

b) Explain five ethical principles of persuasion. (10 marks)

## **QUESTION FIVE**

- (a) Distinguish between peripheral and central routes of processing persuasive messages. (3marks)
- (b) Explain four types of peripheral routes to persuasion. (12marks)

## **QUESTION SIX**

- (a) State six types of the persuasion processes. (6marks)
- (b) Describe three non-verbal messages in persuasion. (9marks)