**W1-2-60-1-6**

**JOMO KENYATTA UNIVERTY OF AGRICULTURE AND TECHNOLOGY**

**UNIVERSITY EXAMINATIONS 2016/2017**

**YEAR IV END OF SEMESTER EXAMINATION FOR THE DEGREE OF BACHELOR OF**

**HUMAN RESOURCE MANAGEMENT**

**HEH: COUNSELLING SKILLS**

**DATE: JUNE 2017 TIME: 2HOURS**

**INSTRUCTIONS: Answer question one (compulsory) and any other two questions.**

QUESTION ONE

1. Define counseling and briefly explain the historical background of counseling as a profession. (10 marks)
2. Discuss any two counseling theories and using appropriate illustrations show how they can be applied in counseling. (10 marks)
3. Using appropriate examples, describe different counseling techniques. (10 marks)

QUESTION TWO

Discuss various reasons that workers attend counseling in organizations. (20 marks)

QUESTION THREE

Describe the counseling processes. (20 marks)

QUESTION FIVE

List and explain why professional ethics in counseling is important. (20 marks)