



## MERU UNIVERSITY COLLEGE OF SCIENCE & TECHNOLOGY

P.O. Box 972-60200 Meru - Kenya. Tel: 020-2092048, 020 2069349  
Fax: 020-8027449

---

### University Examinations 2012/2013

FIRST YEAR, SECOND SEMESTER EXAMINATION FOR THE DEGREE OF BACHELOR  
OF MATHEMATICS AND COMPUTER SCIENCE

#### HRD 2104: PRINCIPLES OF INDUSTRIAL MANAGEMENT

DATE: DECEMBER 2012

TIME: 2 HOURS

---

INSTRUCTIONS: Answer question **one** and any other **two**

---

#### QUESTION ONE (30 MARKS)

- a) Management is the art of getting things done through and with people in an organized group, Explain. ( 3 Marks)
- b) As a manager of ABC Ltd, discuss the managerial roles that would guide you in achieving the goals and objectives of the organization. ( 6 Marks)
- c) Explain the main importance and application of industrial management in an organization. ( 6 Marks)
- d) Management consider, organizations as open systems and are thus in continuous interaction with their environment. Discuss the challenges facing management of organizations today. ( 8 Marks)
- e) Explain the role played by Trade Unions in facilitating industrial relations in the country. (7 Marks)

#### QUESTION TWO (20 MARKS)

- a) In the last decade there has been growth of entrepreneurship activities in Kenya. Discuss the factors affecting the growth and development of entrepreneurship in Kenya. (10 Marks)

b) Discuss critically the role of entrepreneurship in the Kenya economy. (10 Marks)

**QUESTION THREE (20 MARKS)**

a) Discuss clearly the input output model as used in the analysis of the production system. (10 Marks)

b) Explain the aims of public and private sector in promoting industrial development in the country. (10 Marks)

**QUESTION FOUR (20 MARKS)**

a) Explain clearly the essentials of a valid industrial contract. (6 Marks)

b) The industrial sector is regulated by enacted laws and regulations. One such Law is the health and safety Act. Discuss the importance and application of the law in industrial management. (8 Marks)

c) Discuss the commonly used methods of industrial dispute resolution in Kenya. (6 Marks)

**QUESTION FIVE (20 MARKS)**

a) An entrepreneur or a small business person has several business ownership options open to him or her when starting a business. Discuss the common business ownership options for Kenya entrepreneurs. (10 Marks)

b) As a expert in entrepreneurship development in your country, discuss to new small business owner the appropriate sources of capital for financing their businesses. (10 Marks)