



MASENO UNIVERSITY

UNIVERSITY EXAMINATIONS 2012/2013

**SECOND YEAR FIRST SEMESTER EXAMINATIONS FOR
THE DIPLOMA IN PUBLIC ADMINISTRATION
(CITY CAMPUS)**

DDA 0113: NEW PUBLIC MANAGEMENT

Date: 27th July, 2013

Time: 2.00 – 4.00 p.m.

DIPLOMA PUBLIC ADMINISTRATION

DDA 0113: NEW PUBLIC MANAGEMENT

Instructions: Answer Question one and any other two Questions

1. Define New Public Management (NPM) and explain its hallmarks as outlined by Christopher Hood (1991).
2. Explain the differences between public organizations and the private sector as identified by Jonathan Boston (1996).
3. Define decentralization as used in New Public Management (NPM) and explain the four forms of administrative decentralization.
4. Explain various factors that may impair the decentralization process.
5. Explain why it is important to embrace Good Governance in the public sector.
6. Explain the importance of Performance Contracting to improvement of service delivery in the public sector in Kenya.