



MASENO UNIVERSITY

UNIVERSITY EXAMINATIONS 2012/2013

FIRST YEAR SECOND SEMESTER EXAMINATIONS FOR
THE DIPLOMA IN PUBLIC ADMINISTRATION
(CITY CAMPUS)

**DDA 0112: ORGANIZATION THEORY AND
BEHAVIOUR**

Date: 28th July, 2013

Time: 2.00 – 4.00 p.m.

DIPLOMA IN PUBLIC ADMINISTRATION

DDA 0112: ORGANIZATION THEORY AND BEHAVIOUR

INSTRUCTION: ANSWER THREE QUESTIONS

1. Discuss the tenets of the neo-classical theory of organization
2. Explain how perception, values and attitudes contribute to organization behavior.
3. Discuss the causes and effects of conflict in an organization.
4. Discuss the contribution of various theories of motivation to organizational behavior.
5. Power and politics are part of an organization. Discuss
6. Clearly explain how leadership and communication affect organization behavior.