



**MASENO UNIVERSITY**  
**UNIVERSITY EXAMINATIONS 2013/2014**

FOURTH YEAR FIRST SEMESTER EXAMINATIONS FOR THE  
DEGREE OF BACHELOR OF EDUCATION WITH INFORMATION  
TECHNOLOGY  
(CITY CAMPUS)

**PAC 411: EDUCATION ADMINISTRATION**

*Date: 20<sup>th</sup> November, 2013*

*Time: 8.30 - 10.30 a.m.*

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**INSTRUCTIONS:**

- Answer ANY THREE questions.

**(KISUMU CITY CAMPUS COLLEGE)**

**PAC 411: EDUCATIONAL ADMINISTRATION**

**Instructions: Answer any THREE questions**

Date ----- Time -----

1. Briefly discuss the four principles on which scientific management was based according to Fredrick Taylor **(23.3 Marks)**
2. a) Analyze any five barriers to effective communication in Secondary Schools in Kenya **(13.3 Marks)**  
b) Suggest how these factors in (a) above can be addressed **(10 Marks)**
3. State and explain any five functions of Boards of Management in secondary schools in Kenya **(23.3 Marks)**
4. a) Define power and distinguish it from authority **(10 marks)**  
b) Discuss the use and abuse of authority in management of schools in Kenya **(13.3 Marks)**
5. a) Examine the factors that contribute to conflicts experienced in public secondary schools sponsored by religious organizations in Kenya **(10 Marks)**  
b) Explain how conflicts can be minimized within the Educational Institutions **(10 Marks)**