

**MERU UNIVERSITY OF SCIENCE AND TECHNOLOGY**

**P.O. Box 972-60200 – Meru-Kenya.**

**Tel: 020-2069349, 061-2309217. 064-30320 Cell phone: +254 712524293, +254 789151411**

**Fax: 064-30321**

**Website:** [**www.mucst.ac.ke**](http://www.mucst.ac.ke) **Email:** [**info@mucst.ac.ke**](mailto:info@mucst.ac.ke)

**University Examinations 2014/2015**

THIRD YEAR, FIRST SEMESTER EXAMINATION FOR DIPLOMA IN ELECTRICAL ENGINEERING

**EMC 0244: INDUSTRIAL ORGANISATION AND MANAGEMENT**

**DATE: DECEMBER 2014 TIME: 1 HOURS**

**INSTRUCTIONS:** *Answer questions* ***on****e**and any other* ***two*** *questions*

**SECTION A (COMPULSORY)**

**QUESTION ONE (30 MARKS)**

1. State the benefits that a business enterprise derives from having an effective system of production planning and control (5 marks)
2. Name any two acts of parliament that govern industrial relations in Kenya (2 marks)
3. State the factors that influence the choice of manufacturing process (4 marks)
4. State the activities that are involved in the managerial function of organising (5 marks)
5. State the reasons why budgeting is important to an industrial enterprise (5 marks)

**SECTION B (ANSWER ANY TWO QUESTIONS)**

**QUESTION TWO**

1. Discuss with examples the various manufacturing processes (8 marks)
2. State the benefits of scientific management (2 marks)
3. State four activities that are involved in staffing as a managerial process (5 marks)

**QUESTION THREE**

1. Discuss the benefits of good industrial relation to a business enterprise (10 marks)
2. State the challenges faced by trade unions in Kenya (5 marks)

**QUESTION FOUR**

1. Discuss the functions of stores in a workshop or a factory (10 marks)
2. Briefly describe the key elements of the purchasing process (5 marks)