



**MERU UNIVERSITY COLLEGE
OF SCIENCE & TECHNOLOGY**

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University Examinations 2011/2012

**FIRST YEAR, FIRST SEMESTER EXAMINATIONS FOR DIPLOMA/CERTIFICATE IN
BUSINESS ADMINISTRATION/DIPLOMA IN PURCHASING AND SUPPLIES
MANAGEMENT**

HDC 0103: COMPUTER APPLICATIONS

DATE: AUGUST 2011

TIME: 1½ HOURS

INSTRUCTIONS: Answer question one and any other *two* questions

QUESTION ONE – (30 MARKS)

- (a) Define a computer. Use illustrations to support your answer. (2 Marks)
- (b) Briefly explain two types of booting in computers. (2 Marks)
- (c) Distinguish between:
 - (i) Input and Output (2 Marks)
 - (ii) Soft and Hard copy (2 Marks)
 - (iii) Hardware and Software (2 Marks)
- (d) Discuss two advantages and two disadvantages of computers as applied in modern world. (4 Marks)
- (e) Define word processing, giving two types of word processors. (4 Marks)
- (f) Differentiate between Save and Save As as used in Ms. Word. (2 Marks)
- (g) Give the main difference between the following memory types RAM and ROM. (2 Marks)
- (h) Name two toolbars as used in Ms. Excel/Ms Word (2 Marks)
- (i) Giving examples differentiate between:
 - (i) Information and Data
 - (ii) Application and System software (6 Marks)

QUESTION TWO – (20 MARKS)

- (a) List two examples of spreadsheet application software? (2 Marks)
- (b) Compare a Workbook and a Worksheet. (3 Marks)
- (c) List five features of a Ms. Excel/Ms word screen. (5 Marks)
- (d) Outline the procedure followed in carrying out the following operations in Ms. Excel.

- (i) Opening a new spread sheet (1 Mark)
- (ii) Saving a worksheet (1 Mark)
- (iii) Data alignment (2 Marks)
- (iv) Filtering (2 Marks)
- (v) Creating a chart (2 Marks)
- (vi) Securing or protecting a worksheet (2 Marks)

QUESTION THREE – (20 MARKS)

- (a) State three ways of arranging Windows on the desktop. (3 Marks)
- (b) Differentiate between INSERT and OVERTYPE modes in editing. (3 Marks)
- (c) Differentiate between a folder and a file. (2 Marks)
- (d) What is meant by CPU? Explaining the functions of the three main parts of a CPU. (6 Marks)
- (e) List three examples of storage devices. (3 Marks)
- (f) What do you understand by WYSIWYG (1 Mark)
- (g) State three examples of operating systems (3 Marks)

QUESTION FOUR – (20 MARKS)

- (a) Define the following terms as used in a word document.
 - (i) Header and footer (1 Mark)
 - (ii) Footnote and endnote (1 Mark)
 - (iii) Drop cap (1 Mark)
 - (iv) Hyperlink (1 Mark)
 - (v) Watermark (1 Mark)
- (b) Differentiate between a table and chart as used in Microsoft word. (4 Marks)
- (c) Discuss two advantages and two disadvantages of the internet to society. (4 Marks)
- (d) State three advantages of spreadsheet. (3 Marks)
- (e) List two examples of input and two examples of output devices. (4 Marks)

QUESTION FIVE – (20 MARKS)

- (a) State and explain two process of opening an Ms Word document. (4 Marks)
- (b) Explain the terms COPY, CUT and PASTE. (6 Marks)
- (c) State five functions of an operating system (5 Marks)
- (d) What are the uses of the following keyboard shortcuts?
 - (i) Alt + Ctrl + D
 - (ii) Ctrl + Alt + Delete
 - (iii) Ctrl + Shift + C
 - (iv) Ctrl + X
 - (v) Ctrl + K (5 Marks)