Theory of management

1) i)define the term management?(2mks)

 ii) Management have a task of performing specifically five major functions ,explain these functions.(4 mks)

 iii)There are two types of manegers according to Mc gGregory theory; describe them (2mks)

b)i) Trace the evolution of management thought, major theorists of the eras and the distinguishing features of each thought through at least three eras. (6mks)

 ii)State the qualities of a good objective (2½mks)

 iii) A good manager must always have a contingency plan; what is the contingency plan?(2mks)

c) Distiguish between:

i) tall and plat organizational structure (2mks)

ii)Herzberg’s two-factor theory factor (2½mks)

iii) Mission and vision (2mks)

 QUESTION TWO

Abraham maslow in his needs theory states that a lower level set of needs has to be satisfied before an individual moves to the next level needs: discuss this notion and its implications for management today. (15mks)

 QUESTION THREE

Robert Katz identified three kinds of skills managers must have in order to manage a business organization effectively.

a)Explain the skills needed of managers and managerial behaviors while relating it to organizational hierarchy. (7mks)

b)Organizational control is a process: Describe the steps in this process. (8mks)

 QUESTION FOUR

It is important that organizations learn to plan; advise your organization on the organizational planning. (15mks)

 QUESTION FIVE

Using a diagram describe the Maslow’s hierarchy of needs using relevant exaples. (15mks)

 QUESTION SIX

You are an inspirational speaker and have been invited to talk to the managers at Maasai Mara University. Your title is:leadership,power and authority at the worker place. Write a draft of your talk.

 END