



**MASENO UNIVERSITY**  
**UNIVERSITY EXAMINATIONS 2015/2016**

**FIRST YEAR TERM THREE EXAMINATION FOR THE DEGREE OF  
BACHELOR OF NURSING AND WITH INFORMATION TECHNOLOGY**

**MAIN CAMPUS**

**AEN 105: COMMUNICATION SKILLS**

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Date: 15<sup>th</sup> July, 2016

Time: 9.00 - 12.00 noon

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**INSTRUCTIONS:**

- Answer question ONE and any other TWO questions.



**AEN 105: COMMUNICATION SKILLS (SCHOOL OF MEDICINE)**

**INSTRUCTIONS: ANSWER QUESTION ONE AND ANY OTHER TWO**

1. Explain how the following are essential in communication.
    - i. Structure
    - ii. Consistency
    - iii. Medium
    - iv. Relevance
    - v. Accuracy

**(30 marks)**
  
  2. Describe any *FOUR* different types of listening .

**(20 marks)**
  
  3. Describe any *FIVE* strategies of preparing for an examination. 

**(20 marks)**
  
  4. How are good communication skills important to a professional in medical field?

**(20 marks)**
  
  5. "Speech is more than what you hear". Elaborate. 

**(20 marks)**
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