COLLEGE
UNIVERSITY EXAMINATIONS

## EXAMINATION FOR THE AWARD OF CERTIFICATE IN ANIMAL HEALTH AND PRODUCTION

## AGED 00111: TECHNICAL REPORT WRITING AND COMMUNICATION SKILLS

STREAM: CERT ANHE Y1S2
TIME: 2 HOURS
DAY/DATE: MONDAY 12/4/2010
8.30A.M. - 10.30A.M.

INSTRUCTIONS:

Answer all the Questions.

1. (a) Define technical communication.
(b) Outline four disadvantages of verbal communication. [4 marks]
(c) State two examples of traditional forms of communication. [2 marks]
(d) Briefly explain any three barriers to effective communication. [6 marks]
2. (a) Distinguish between formal and informal reports.
[2 marks]
(b) Name four examples of formal reports.
(c) State three characteristics of formal reports.
(d) Outline the importance of technical reports.
3. (a) State the information that must be included in the cover page of a technical report.
[5 marks]
(b) (i) Explain the importance of an abstract in report writing. [2 marks]
(ii) Describe briefly how to write a good abstract of a report. [5 marks]
(c) Briefly explain the function of the following parts of a report. [6 marks]
(i) Appendix
(ii) Index
(iii) Glossary
4. (a) (i) Define illustration in regard to report writing. [20 marks]
(ii) Outline the criteria for producing effective illustrations for a report.
(b) After carrying out an experiment in the laboratory, state the type of information that must be included in the write up (report). [5 marks]
5. (a) State five principles of technical writing.
(b) Briefly explain the major stages of preparing a technical report. [10 marks]
