

## **COLLEGE**

## **UNIVERSITY EXAMINATIONS**

## EXAMINATION FOR THE AWARD OF CERTIFICATE IN ANIMAL HEALTH AND PRODUCTION

AGED 00111: TECHNICAL REPORT WRITING AND COMMUNICATION SKILLS

STREAM: CERT ANHE Y1S2 TIME: 2 HOURS

DAY/DATE: MONDAY 12/4/2010 8.30A.M. – 10.30A.M.

## **INSTRUCTIONS:**

Answer all the Questions.

1.	(a)	Define technical communication.	[2 marks]
	(b)	Outline <u>four</u> disadvantages of verbal communication.	[4 marks]
	(c)	State two examples of traditional forms of communication	. [2 marks]
	(d)	Briefly explain any three barriers to effective communication. [6 marks]	
2.	(a)	Distinguish between formal and informal reports.	[2 marks]
	(b)	Name <u>four</u> examples of formal reports.	[2 marks]
	(c)	State three characteristics of formal reports.	[3 marks]
	(d)	Outline the importance of technical reports.	[4 marks]
3.	(a)	State the information that must be included in the cover patechnical report.	ge of a [5 marks]

(b) (i) Explain the importance of an abstract in report writing. [2 marks] (ii) Describe briefly how to write a good abstract of a report. [5 marks] (c) Briefly explain the function of the following parts of a report. [6 marks] (i) Appendix (ii) Index (iii) Glossary 4. (a) (i) Define illustration in regard to report writing. [20 marks] (ii) Outline the criteria for producing effective illustrations for a [5 marks] report. (b) After carrying out an experiment in the laboratory, state the type of information that must be included in the write up (report). [5 marks] 5. State <u>five</u> principles of technical writing. [5 marks] (a) (b) Briefly explain the major stages of preparing a technical report. [10 marks]