**JARAMOGI OGINGA ODINGA UNIVERSITY OF SCIENCE AND TECHNOLOGY**

**SCHOOL OF BUSINESS AND ECONOMICS**

**KENDU LEARNING CENTER**

DIPLOMA BUSINESS ADMINISTRATION/SECOND YEAR/FIRST SEMESTER

ACADEMIC YEAR 2015/2016

END SEMESTER EXAMS.

COURSE NAME AND CODE : ORGANIZATIONAL BEHAVIOUR BBM2213

**Question 1 (compulsory**)

1. Discuss the early/ management theories (30mks)

**Choose any other two**

1. (a). Discuss the stages of group development (16mks)

(b) What are some of the benefits of cohesiveness amongst workmates (4mks)

3. By use of diagram, what is the relationship between leadership and decision making. (20mks)

4. (a) Define communication (3mks)

(b) List the purposes of communication to an organization (7mks)

(c ) Explain the principles of communication. (10mks)

5. Discuss the factors affecting learning. (20mks)