

EMBU UNIVERSITY COLLEGE

(A Constituent College of the University of Nairobi)

2015/2016 ACADEMIC YEAR

SECOND SEMESTER EXAMINATIONS

FIRST YEAR EXAMINATION FOR THE DEGREES OF BACHELOR OF EDUCATION

TBS 101: INTRODUCTION TO BUSINESS STUDIES

DATE: APRIL 13, 2016 TIME: 08:30-10:30

INSTRUCTIONS:

Answer Question ONE and ANY Other TWO Questions.

QUESTION ONE

a) Using your own words, explain the meaning of the term business. (2 Marks)

b) Briefly discuss five considerations a business owner is supposed to decide on, in starting a new business. (5Marks)

c) One of the key purposes of a business is to maximize profit. Explain two ways a business owner would meet this. (4 Marks)

d) Explain the relation that should exist between the management and the following interested parties: i) financiers

ii) Suppliers

iii) Local community

(6 Marks)

e) Briefly explain the concept of Human Resources Management. (3 Marks)

f) Outline four advantages of the sole proprietorship. (4 Marks)

g) Briefly explain how political environment affects local business activities. (4 Marks)

h) How is an organization an organism (2 marks)

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QUESTION TWO

- a) Using appropriate examples, briefly explain how you would apply the following principles of management in a business organization;
 - i) Planning
 - ii) Organizing
 - iii) Controlling
 - iv) Staffing

v) Leadership

(10 Marks)

- b) Explain the four managerial skills needed in an organization necessary for decision making. (8 Marks)
- c) What is management?

(2 Marks)

QUESTION THREE

a) Define the term business environment.

(2 Marks)

b) Discuss four external factors that can influence business

(8 Marks)

c) Business environmental factors are analyzed by use of a SWOT analysis technique

Give five advantages of using this technique

(10 Marks)

QUESTION FOUR

Define 'business ethics'

(2 Marks)

- a) Discuss the following business ethical issues
 - i) Bribery

(3 Marks)

ii) Discriminatory practices

(3 Marks)

iii) Fiduciary responsibilities

- (4 Marks)
- iv) Business environmental factors are analyzed by use of a SWOT
- ANALYSIS TECHNIQUE. Explain what SWOT analysis involves

(8Marks)

QUESTION FIVE

a) Briefly explain the four forms of business ownership

(8 Marks)

b) State two types of economies of scale

(2 Marks)

c) Discuss five advantages of internal economies of scale

(10 Marks)

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