

2428/101  
SOCIAL WORK THEORY, PRACTICE  
AND COMMUNITY DEVELOPMENT  
June/July 2016  
Time: 3 hours



THE KENYA NATIONAL EXAMINATIONS COUNCIL

**DIPLOMA IN SOCIAL WORK AND COMMUNITY DEVELOPMENT  
MODULE I**

SOCIAL WORK THEORY, PRACTICE AND COMMUNITY DEVELOPMENT

**3 hours**

**INSTRUCTIONS TO CANDIDATES**

*This paper consists of EIGHT questions in TWO sections; A and B.*

*Answer a total of FIVE questions as shown below, in the answer booklet provided:*

*Any TWO questions from section A;*

*Any TWO questions from section B;*

*Any other ONE question from either section A or B.*

*All questions carry equal marks.*

*Candidates should answer the questions in English.*

**This paper consists of 3 printed pages.**

**Candidates should check the question paper to ascertain that all the pages are printed as indicated and that no questions are missing.**

## SECTION A: SOCIAL WORK, THEORY AND PRACTICE

*Answer at least TWO questions from this section.*

1. (a) Describe six principles on privacy and confidentiality that guide social work practice. (12 marks)
- (b) Explain the meaning of each of the following groups:
  - (i) support; (2 marks)
  - (ii) educational; (2 marks)
  - (iii) growth; (2 marks)
  - (v) therapy. (2 marks)
2. (a) Highlight six features of “the place” as one of the components of case work relationship. (12 marks)
- (b) Explain four principles of social learning theory. (8 marks)
3. (a) Describe five ethical principles of social worker in the development of (clients) human beings. (10 marks)
- (b) Highlight five traits that are necessary for one to possess and build in order to be successful as a social worker. (10 marks)
4. (a) The department of social services in Kenya is faced with problems of making social policies in order to help people overcome or manage life challenging circumstances. Explain five types of social services that would be most essential for social policy inclusion. (10 marks)
- (b) (i) Explain the meaning of the term “social action”. (2 marks)
- (ii) Highlight four principles of social group work. (8 marks)

## SECTION B: COMMUNITY DEVELOPMENT

*Answer at least TWO questions from this section.*

5. (a) Explain **five** basic principles of community organization. (10 marks)
- (b) (i) Explain the meaning of the term “community development” (2 marks)
- (i) Collaborative groups need strategies for sharing power and developing leadership with community members. Explain **four** strategies of sharing leadership in the community. (8 marks)
6. (a) Describe **five** main elements of community empowerment. (10 marks)
- (b) Explain **five** principles used to ensure sustainability of community programmes. (10 marks)
7. (a) Explain **five** steps in community social action model. (10 marks)
- (b) Explain **five** benefits of organizational networks in community development. (10 marks)
8. (a) Describe **five** indicators of an empowered community in Kenya. (10 marks)
- (b) Explain **five** challenges of community development in Kenya. (10 marks)

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