



MASENO UNIVERSITY
UNIVERSITY EXAMINATIONS 2017/2018

**FOURTH YEAR FIRST SEMESTER EXAMINATION FOR
THE DEGREE OF BACHELOR OF EDUCATION WITH
INFORMATION TECHNOLOGY**

MAIN CAMPUS

EMA 411: EDUCATIONAL ADMINISTRATION

Date: 22nd February, 2018

Time: 12.00 - 3.00pm

INSTRUCTIONS:

- Answer ANY THREE Questions.



1. a) Discuss the need for participative decision making in secondary schools in Kenya *well governed emerging issues* (13.3 marks)

b) Explain strategies that a school principal may use to control group think in decision making. (10 marks)

2. a) With specific examples from education institutions illustrate the essence of effective communication. (13.3 marks)

b) Explain how communication can be used to enhance student discipline in secondary schools *Punishment resources communication - rules regulation.* (10 marks)

3. Discuss the contributions of Mary Parker Follet to theory and practice of educational management and administration (23.3 marks)

4. (a) Identify and elaborate on three reasons as to why people within an organization may resist change. *lack of evolve enough reasons 4 2 2* (10 marks)

(b) Discuss six ways in which education institutions can overcome resistance to change from their employees. (10.3 Marks)

5. a) Assess the importance of Stacy Adam's equity theory of job satisfaction in school management (10.3 marks)

a) Explain ways in which job satisfaction of teachers may enhance school academic outcomes. (13 marks)

Job difference