

**UNIVERSITY OF KABIANGA**

**UNIVERSITY EXAMINATIONS**

**2013/2014 ACADEMIC YEAR**

**SECOND YEAR FIRST SEMESTER EXAMINATION**

**SUPPLIMENTARY/SPECIAL EXAMINATION**

**FOR THE DEGREE OF BACHELOR OF BUSINESS MANAGEMENT**

**COURSE CODE: BBM 203**

**COURSE TITLE: HUMAN RESOURCE MANAGEMENT**

**INSTRUCTIONS:**

**ANSWER QUESTION ONE AND ANY OTHER THREE QUESTIONS.**

**QUESTION ONE.**

1. Counselling is paramount for employees in an organization. Discuss. (15 marks)
2. Discuss the main features of a good advertisement. (10 marks)

**QUESTION TWO**

Define performance management and discuss its significance in the practice of Human Resource Management. (15 marks)

**QUESTION THREE**

Evaluate the relevance training and development of employees in an organization. (15 marks)

**QUESTION FOUR**

Discuss the concept recruitment and examine the various ways in which it can be conducted. (15 marks)

**QUESTION FIVE**

Discuss the obligations of management and trade unions in industrial relations. (15 marks)