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# **UNIVERSITY OF KABIANGA**

**UNIVERSITY EXAMINATIONS**

**2017/2018 ACADEMIC YEAR**

**SECOND YEAR FIRST SEMESTER EXAMINATION**

**FOR THE DEGREE OF BACHELOR OF BUSINESS MANAGEMENT**

**COURSE CODE: BBM 203R**

**COURSE TITLE: HUMAN RESOURCE MANAGEMENT**

**DATE: 29TH JANUARY, 2018**

**TIME: 2.00 PM- 5.00 PM**

**INSTRUCTIONS:**

**ANSWER QUESTION ONE AND ANY OTHER THREE QUESTIONS IN SECTION B.**

**SECTION A (Compulsory)**

 **QUESTION ONE**

a) Define the following terms:

i) Human Resource Management. (1 marks)

ii) Human Resource Policies. (1 marks)

b) Discuss any five discrimination allegations that a human resource manager may handle. (5 marks)

c) Explain the soft and hard Human Resource Management Models. (10 marks)

d) Draw a Human Resource organization chart of a medium sized corporation. (8 marks)

**SECTION B.**

**QUESTION TWO**

Discuss the functions of Human Resource Management. (15 marks)

**QUESTION THREE**

a) Describe any five Human Resource manager's competencies. (8 marks)

b) Discuss the purpose of policies in an organization. (7 marks)

**QUESTION FOUR**

a) Describe eight approaches used by employers in an organization. (8 marks)

b) Explain any four grounds for dismissal of a worker. (7 marks)

**QUESTION FIVE**

Elaborate on the following:

i) Green HRM. (5 marks)

ii) Training techniques. (5 marks)

iii) Five qualities of a good HR. Professional. (5 marks)