



MASENO UNIVERSITY

UNIVERSITY EXAMINATIONS 2013/2014

**THIRD YEAR FIRST SEMESTER EXAMINATIONS FOR THE
DEGREE OF BACHELOR OF ARTS IN INTERNATIONAL
RELATIONS & DIPLOMACY WITH INFORMATION
TECHNOLOGY**

(CITY CAMPUS - DAY)

DIR 301: CONFLICT RESOLUTION AND MANAGEMENT

Date: 1st April, 2014

Time: 2.00 – 4.00 p.m.

INSTRUCTIONS:

- Answer **THREE** questions.

(CITY CAMPUS/REGULAR)

DIR 301: CONFLICT RESOLUTION AND MANAGEMENT

Instruction: Answer Three Questions

1. Attempt to develop a typology of conflict.
2. Analyze one conflict in the Horn of Africa from the standpoint of Human Needs Theory.
3. Discuss the process of analyzing conflicts using Johan Galtungs' ABC triangle.
4. Discuss the following conflict management mechanisms listed below.
 - a. Negotiation.
 - b. Arbitration.
 - c. Conciliation.
5. Analyze the role of the African Union in conflict management.
6. Africa is burdened with resource-based conflicts. Discuss