



MASENO UNIVERSITY
UNIVERSITY EXAMINATIONS 2013/2014

FIRST YEAR FIRST SEMESTER EXAMINATION FOR THE
DEGREE OF MASTER OF EDUCATION IN EDUCATIONAL
ADMINISTRATION

(CITY CAMPUS – SANDWICH/REGULAR & HOMA BAY
CAMPUS)

EMA 834: HUMAN RESOURCE MANAGEMENT

Date: 17th December, 2013

Time: 2.00 – 5.00 p.m.

INSTRUCTIONS:

- Answer ANY THREE questions.

CITY CAMPUS (SANDWICH)/ REGULAR/ HOMABAY CAMPUS

EMA 834: HUMAN RESOURCE MANAGEMENT

INSTRUCTIONS: ANSWER ANY THREE QUESTIONS

TIME: THREE HOURS

1. Assess the challenges headteachers may face in staff appraisal (10 Marks)
b) Suggest possible ways in which staff appraisal may be enhanced
(10 Marks)
2. Discuss the steps that may be taken to enhance Total Quality Management in schools. (20 Marks)
3. Examine the reasons why schools still experience ineffective teams despite headteacher team-building efforts. (20 Marks)
4. Examine the implications of continuous on-the-job staff development activities in top performing schools. (20 Marks)
- 5.a) Identify features of administrative bureaucracy that exist in Kenya secondary schools. (6 Marks)
b) Discuss reasons why the features mentioned in (a) ought to be reviewed.
(14 Marks)