

MAASAI MARA UNIVERSITY

**REGULAR UNIVERSITY EXAMINATIONS 2016/2017 ACADEMIC YEAR**

**FOURTH YEAR FIRST SEMESTER**

**SCHOOL OF BUSINESS AND ECONOMICS**

**BACHELOR OF SCIENCE IN HUMAN RESOURCE MANAGEMENT**

**COURSE CODE: 402**

**COURSE TITLE: ETHICS AND SOCIAL RESPONSIBILITY**

**DATE: 26th January 2017 TIME: 8.30 a.m. -10.30 a.m.**

**INSTRUCTIONS TO CANDIDATES**

Question **ONE** is compulsory

Answer any other **THREE** questions

1. (a) Name and explain the various stages of moral development

**(15 marks**)

(b) Explain the factors that determine ethical and unethical behavior within individuals **(10 marks)**

1. “Managers can do a number of things if they are serious about encouraging ethical behavior” Discuss

**(10 marks)**

(b) Explain the concept of social responsibility in the context of encouraging ethical behavior **(5 marks)**

1. (a) “Ethics is the study of moral obligations involving the distinction between right and wrong” Discuss **(10 marks)**

(b) Explain the importance of ethics training to employees as a way of fully integrating ethical behavior in the work environment **(5 marks)**

1. Using the organization you went for industrial attachment as a case study, enumerate five key ethical issues you noticed and suggest possible solutions to the issues in question**(15 marks)**
2. (a) With relevant examples, critically evaluate the concept of “ethical leadership” **(10 marks)**

(b) Explain why it is important for managers to protect employees who raise ethical issues in the work place from victimization. **(5 marks)**