

MURANG'A UNIVERSITY OF TECHNOLOGY

SCHOOL OF PURE AND APPLIED SCIENCE

DEPARTMENT OF HOSPITALITY

UNIVERSITY ORDINARY EXAMINATION

2017/2018 ACADEMIC YEAR

SECOND YEAR, **SECOND** SEMESTER EXAMINATION FOR BACHELOR OF SCIENCE IN HOSPITALITY MANAGEMENT

HHM205: FOOD AND BEVERAGE TECHNIQUES II

DURATION: 2 HOURS

DATE: 20TH APRIL 2018

TIME: 2.00PM - 4.00PM

Instructions to Candidates:

- 1. Answer **Section A** and **Any Other Two** questions in **Section B**.
- 2. Mobile phones are not allowed in the examination room.
- 3. You are not allowed to write on this examination question paper.

SECTION A – ANSWER ALL QUESTIONS IN THIS SECTION (30 Marks) QUESTION ONE

a) Analyze five key functions of each of the following food and beverage personnel.

(10 Marks)

- i. Food and beverage manager
- ii. Waiter
- b) Explain four characteristics of a table d'hôte menu.

(10 Marks)

c) Explain five faults in wine.

(10 Mark)

SECTION B – ANSWER ANY TWO QUESTIONS IN THIS SECTION QUESTION TWO (20 MARKS)

Discuss five (5) factors that influence the meal drink experience.

(20 Marks)

QUESTION THREE (20 MARKS)

a) Analyze five (5) advantages of silver service

(10 Marks)

- b) Name the type of glasses that will appropriately be used to serve the following types of drinks. (5 Marks)
 - i. Martini
 - ii. Champagne
 - iii. John Walker
 - iv. Irish coffee
 - v. Beer
- c) Explain five (5) duties of a sommelier.

(5 Marks)

QUESTION FOUR (20 MARKS)

Discuss five (5) types of service method used in catering establishments.

(20 Marks)

QUESTION FOUR (20 MARKS)

Using pictorial illustration demonstrate how to set a table d'hôte cover for an English breakfast.

(20 Marks)