



MASENO UNIVERSITY
UNIVERSITY EXAMINATIONS 2016/2017

**SECOND YEAR SECOND SEMESTER EXAMINATION FOR THE
DEGREE OF BACHELOR OF BUSINESS ADMINISTRATION
WITH INFORMATION TECHNOLOGY**

MAIN CAMPUS

ABA 207: ORGANIZATION THEORY

Date: 22nd June, 2017

Time: 12.00 - 3.00pm

INSTRUCTIONS:

- Answer Question ONE and any other THREE
- Question one carries 25 marks and the rest 15 marks each

Question One

- (a) Explain the importance of organization theory to the management of Maseno University (15 Marks)
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- (b) Outline the various dimensions that describe specific organization design traits. Use local examples to enhance your answers (10 Marks)

Question Two

- (a) How is organization theory contrasted or compared with organizational behaviour, management theory and organizational psychology (5 Marks)
- (b) Discuss the relevance of the classical theories when structuring organizations (10 Marks)

Question Three

- a) Briefly explain the various techniques organization can use to evaluate or access effective goals (10 Marks)
- b) Using any one theory, show how an organization's structure can be affected by technology typology (5 Marks)

Question Four

- Explain the following concepts / practices (15 Marks)
- i) Dimensions of culture
 - ii) Cooperation and conflict
 - iii) Techniques used in organizational politics
 - iv) Larry Grainer growth model

Question Five

- a) Why do organizations experience resistance to change? What steps can managers take to overcome this resistance? (10 Marks)
- b) Why do large organizations tend to be more formalized? Why should small organizations be more centralized? (5 Marks)

Question Six

- a) Discuss the managerial functions of an organization (10 Marks)
- b) By help of a diagram, explain any managerial hierarchy (level of management) of an organization (5 Marks)