



UNIVERSITY OF EMBU

2017/2018 ACADEMIC YEAR

SECOND SEMESTER EXAMINATIONS

**THIRD YEAR EXAMINATION FOR THE DEGREE OF BACHELOR OF SCIENCE
(NURSING)**

HNS 332: LEADERSHIP AND MANAGEMENT NURSING II

DATE: APRIL 6, 2018

TIME: 8:30 AM-1:00PM

INSTRUCTIONS:

Answer:

All MCQs in Section A;

All Short-answer Questions in Section B

All Long-answer Questions in Section C

Cancelled work should be done neatly by crossing with a single line in the essay and by use of X in the MCQs

SECTION A: MULTIPLE CHOICE QUESTIONS (TOTAL: 20 MARKS)

Choose (CIRCLE/TICK) only one correct answer from the following questions

1. In developing the organization's strategic plan, the organization's board of directors works directly with the
 - A) Executive management team.
 - B) Front-line employees.
 - C) Staff level employees
 - D) Supervisory level managers

2. The successful leader effectively communicates and develops organization buy-in for the
- A) Budget
 - B) Policies
 - C) Procedures
 - D) Vision
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3. One of the simplest ways to consider a project is a journey from _____ to _____.
- A) Beginning/end
 - B) Chaos/order
 - C) Current state/future state
 - D) Here/there
4. One of the following stages of project life cycle is characterized by accomplishing the projects purpose.
- A) Closure
 - B) Execution
 - C) Initiation
 - D) Planning
5. Together with inventory control and supplier relationship, which of the following are elements of supply management?
- A) Effective purchasing
 - B) Job enrichment
 - C) Position descriptions
 - D) Request for proposals
6. The following is used in the recruitment process?
- A) Conducting reference checks
 - B) Ensuring job training is available
 - C) Holding orientation sessions
 - D) Monitoring turnover
7. The organizational tool used to state the parameters that employees should use when making decisions is
- A) Mission statement
 - B) Organizational charts
 - C) Policy
 - D) Procedures

8. Fair distribution of resources with a goal to eliminate health care disparities is known as:
- A) Equity
 - B) Priority
 - C) Social justice
 - D) Efficiency
9. The following standards should be integrated into total quality management **except**;
- A) Continuous improvement of care
 - B) Definition by the customer
 - C) Prevention of errors
 - D) The unit nurse manager
10. Desirable quality that when achieved, results in equitable access and exposure to social, political and economic resources is known as:
- A) Health equity
 - B) Legal barriers
 - C) Social gradient
 - D) Social justice
11. Worker salaries" are an example of:
- A) Variable cost
 - B) Fixed cost
 - C) Cost
 - D) Friction cost
12. A fully funded Social Security plan requires
- A) Negative generational accounts
 - B) No taxes since current workers pay for current retirees.
 - C) Future generations to pay for the benefits of current retirees
 - D) Retirees to be paid from investments that have accumulated with interest over their working live
13. Four main types of health care organizations are:
- A) Hospitals, Ambulatory Based Organizations, Home Health Care Organization, Health Managed Organization
 - B) Home Health Care Organization, insurance companies, Medical care, Emergency care, home based care
 - C) Medical care, Home Health Care Organization, Ambulatory Based Organizations, Insurance companies
 - D) Hospitals, Emergency care, Health Managed Organization ,Home Health Care Organization

14. The following are **Criticisms** of 17 sustainable development goals **except**;
- A) Competing goals
 - B) Too many goals
 - C) High cost of achieving the SDGs
 - D) Developing multi-stakeholder partnerships
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15. In order to be effective in influencing government policy; interest groups require;
- A) Lawyer
 - B) Money and expertise
 - C) A large number of members
 - D) Permanent headquarters
16. The following are types of entrepreneur according to Clarence Banhof **Except**
- A) Innovative entrepreneur
 - B) Large scale entrepreneur
 - C) Adoptive entrepreneur
 - D) Drone entrepreneur
17. The following are primary functions of entrepreneurship
- A) Planning, Organizing, Decision Making, staffing
 - B) Managing, Innovating, organizing , controlling, staffing
 - C) Risk bearing, planning , organizing ,innovating, decision making
 - D) Risk bearing , organizing , budgeting, staffing, planning
18. A mission statement in a hospital
- A) Articulates a vision and provide a statement of personal beliefs
 - B) Influences the philosophy, goal and objectives of the hospital
 - C) States the action for achieving the philosophy
 - D) Communicates the usefulness or importance of something
19. The following are factors that distinguish health economics from others Except
- A) Extensive government intervention,
 - B) Equity in all dimensions
 - C) Asymmetric information
 - D) Externalities. Governments tend to regulate the health care industry heavily and also tend to be the largest payer within the market.
20. The principle of unity of command in any organization is important because
- A) The superior is able to assign part of his job domain to his/her subordinate, thus avoids overworking
 - B) It avoids divided loyalty since each employee receives orders from one superior
 - C) Employees are self-disciplined and self-controlled, so they require very little
 - D) It ensures smooth working at all levels of the organization

SECTION B: ANSWER ALL THE QUESTIONS IN THIS SECTION USE THE ANSWER BOOKLET PROVIDED (40 MARKS)

1. State five functions of county technical management Team (5 marks)
2. Explain the three basic decisions of any medical care system (6 marks)
3. Briefly explain the following concepts as used in quality management (6 marks)
 - a) Deming's cycle
 - b) Total quality management
 - c) Standard
4. The Economic Recovery Strategy (ERS) was anchored on three key pillars; Explain (6 marks)
5. Explain the process of entrepreneurship (6 marks)
6. State goals **1 to 4** of 17 sustainable development goals (4 marks)
7. State seven factors that influence health care financing in Kenya (7 marks)

SECTION C: Answer ALL the questions in this section (40 marks; Use the answer booklet provided)

1. As a nurse manager in a public health centre, you have been charged with procurement of commodities for your facility.
 - a) Define procurement (1 mark)
 - b) List eight objectives of procurement (4 marks)
 - c) With aid of diagram, discuss the logistic cycle (7 marks)
 - d) State eight methods of procurement (8 marks)
2. Good health is expected to play an important role in boosting economic growth, poverty reduction and the realization of social goals. With reverence to vision 2030;
 - a) Discuss the key focus areas in the health sector stating their issues and indicators (12 marks)
 - b) Explain eight factors that policy makers consider while formulating health policy (8 marks)

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