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**MAASAI MARA UNIVERSITY**

**REGULAR UNIVERSITY EXAMINATIONS**

**2015/2016 ACADEMIC YEAR**

**SECOND YEAR SECOND SEMESTER**

**SCHOOL OF EDUCATION**

**BACHELOR OF EDUCATION**

**COURSE CODE: EGC 213**

**COURSE TITLE: COMMUNICATION IN**

**GUIDANCE AND COUNSELLING**

**DATE: 6TH MAY 2016 TIME: 11.00AM- 1.00PM**

**INSTRUCTIONS TO CANDIDATES**

Question 1 is compulsory. Answer any other **TWO** questions.

**QUESTION 1 - Compulsory**

**1**. a) i) Explain the significance of the use of ‘SOLER’ in a counseling set up (**5marks**)

1. Differentiate using example between involving and disclosing statements in self disclosure **(5marks)**
2. i) Define the term communication in relation to guidance and counseling **(2marks)**

ii) Explain the relevance of the four components of communication **(8marks)**

1. Discuss with appropriate illustrations the stages involved in interpersonal communication. **(10 marks)**

2. Explain the relevance of using the following aspects in communication during counseling. **(20marks)**

1. Paralanguage
2. Proxemics
3. Touch
4. Looking and gaze aversion
5. Kinesics

3.The counselor uses complex responses in verbally communicating with the counselee. Justify the use of following responses giving practical examples in counseling a person struggling with drug addiction. **(20 marks)**

1. Paraphrasing
2. Interpretation
3. Confrontation
4. Self disclosure
5. Critically assess the use of E- counseling in place face- to -face counseling in the contemporary society (**20marks)**
6. a) Assess clearly the five levels of communication activities in the process of intrapersonal communication. **(10 marks)**
7. Describe any five emotional qualities of an effective counselor

**(10 marks)**

**………………………………………………..END…………………………………………………….**