



KABARAK

UNIVERSITY

**UNIVERSITY EXAMINATIONS
2011/2012 ACADEMIC YEAR
FOR THE DEGREE OF BACHELOR OF EDUCATION ARTS
BMGT 123 – PRINCIPLES OF MANAGEMENT**

DAY: THURSDAY

DATE: 12/04/2012

TIME: 2.00 – 4.00 P.M.

STREAM SESSION 3

INSTRUCTIONS:

- Answer question **ONE** and any other **TWO** Questions

QUESTION ONE

- a) The Principles of Bureaucracy as advocated by Max Weber are not applicable to most of today's' large organizations" Critically evaluate this statement (10 mks)
- b) Open systems have inputs, transformation process and outputs; in addition they have some additional characteristics that have relevance to a management consultant. Briefly discuss the key characteristics of an open system (10 mks)
- c) critically, Discuss the major elements of management roles as propounded by Henry Mintzberg .(10 mks)

QUESTION TWO

- a) Discuss the managerial functions and state how they are related to the functions of a business firm. (10 mks)
- b) What is meant by "ethical values" in management and identify the factors determining an individual's ethics. (10 mks)

QUESTION THREE

- a) Planning is a critical element of management to managers of an organization. Citing specific examples discuss the steps (guidelines) that can assist a manager to overcome roadblocks to effective planning (10 mks)
- b) Discuss the arguments for and against business social responsibility. (10 mks)

QUESTION FOUR

- a) Explain the relevance of Abraham Maslow's hierarchy of needs to the process of motivation (10 mks)
- b) Management by objectives is said to be one of the best methods of appraising staff performance. Explain how it is used stating the advantages and disadvantages (10 mks)