

#### 2017/2018 ACADEMIC YEAR

# SECOND SEMESTER EXAMINATIONS SECOND YEAR EXAMINATION FOR THE DEGREE OF BACHELOR OF COMMERCE

#### **DBA 203: ORGANIZATION THEORY**

DATE: APRIL 5, 2018 TIME: 8:30 AM – 10:30 AM

## **INSTRUCTIONS:**

Answer Question ONE and ANY Other TWO Questions.

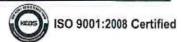
## **QUESTION ONE (30 MARKS)**

a)	Explain the difference between formal and informal organizations.	(5 marks)	
b)	Businesses do not operate in a vacuum. Explain your understanding of the term 'business		
	environment'	(5 marks)	
c)	Discuss external business environment	(5 marks)	
d)	Explain five factors responsible for determining the size of the firm	(5 marks)	
e)	Explain the causes of change in organizations. Support this statement	(5 marks)	
f)	Conflicts are inevitable in organizations. Discuss	(5 marks)	

#### QUESTION TWO (20 MARKS)

a)	Explain the differences between	n traditional and modern organizations	(10 marks)
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b) Discuss five characteristics of healthy and successful organization (10 marks)



## **QUESTION THREE (20 MARKS)**

a) Elaborate the term 'organization theory'

(5 marks)

b) Discuss the following theories according to organization theory

(15 marks)

- i) Classical theory
- ii) Neo-classical theory
- iii) Modern theory

## **QUESTION FOUR (20 MARKS)**

a) Organizations change for a number of different reasons. Explain

(10 marks)

 b) Like children, organizations typically go through different phases. Discuss causes of organizations decline (10 marks)

## **QUESTION FIVE (20 MARKS)**

a) Discuss how today's organizations are utilizing technology

(10 marks)

b) Discuss challenges that organizations face in adopting technology

(10 marks)

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