**UNIVERSITY EXAMINATION 2018/2019**

**SCHOOL OF SOCIAL SCIENCES**

**DEPARTMENTS OF SOCIAL AND DEVELOPMENT STUDIES**

**DIPLOMA IN COMMUNITY DEVELOPMENT**

**REGULAR**

**UNIT CODE: DED2203 UNIT TITLE: SOCIAL CASE WORK**

**MAIN EXAM TIME: 2 HOURS**

**INSTRUCTIONS: ANSWER QUESTION ONE AND TWO OTHER QUESTIONS**

**Question One**

1. Explain the FOUR components of case work. (8 marks)
2. What qualities does a social case worker need to possess in order to excel in his or her profession? Explain. (6 marks)
3. Discuss the nature and development of social case work. (8 marks)
4. Clients are of several types, briefly explain different types of clients .(8 marks)

**Question Two**

1. In social case work practice, there are principles that guide the practice. Identify them and briefly explain each. (8 marks)
2. Critically discuss the essentials of individualization in social case work?

(12 Marks)

**Question Three**

1. Discuss CRISIS citing examples as an intervention in social case work process. (20 Marks)

**Question Four**

1. Briefly explain FIVE factors which could pose challenge to patterns in social case work. (8 Marks)
2. The techniques of direct influence should be used only when the case worker knows a particular course of action will be more useful and will be the best for the client. Identify and explain at least SIX. (12 Marks)

**Question Five**

1. VENTILATION is one of the techniques applied in social case work. Critically examine and discuss the process of ventilation. (20 Marks)