



**MASENO UNIVERSITY**

**UNIVERSITY EXAMINATIONS 2017/2018**

**FOURTH YEAR SECOND SEMESTER EXAMINATION FOR  
THE DEGREE OF BACHELOR OF ARTS IN  
DEVELOPMENT STUDIES WITH INFORMATION  
TECHNOLOGY**

**CITY CAMPUS (EVENING)**

**DDS 412: CONFLICT MANAGEMENT AND  
DEVELOPMENT**

Date: 17<sup>th</sup> May, 2018

Time: 5.15 – 8.15pm

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**INSTRUCTIONS: Answer FOUR questions at least ONE Question from  
each section**



## Section A

1. Distinguish between conflict management and conflict resolution.(17.5 Marks)
2. a) What is mediation? (7.5 Marks)  
b) Discuss the ethical dilemmas of mediation as a form of third party intervention. (10 Marks)
3. Describe the skills required for effective negotiation. (17.5 Marks)

## Section B

4. Using specific examples, describe the traditional methods of conflict resolution in your community. (17.5 Marks)
5. a) What is the importance of early warning systems in conflict management? (7.5 marks)  
b) Describe the various strategies of peace building. (10 marks)
6. Examine the consequences of conflict in South Sudan.(17.5 Marks)