

**W1-2-60-1-6**

**JOMO KENYATTA UNIVERSITY OF AGRICULTURE AND TECHNOLOGY**

**UNIVERSITY EXAMINATIONS 2018/2019**

FOURTH YEAR SECOND SEMESTER EXAMINATION FOR THE DEGREE OF BACHELOR OF SCIENCE IN GEOMATIC ENGINEERING AND GEOSPATIAL INFORMATION SYSTEMS

**HRD 2104: MANAGEMENT**

**DATE: JULY 2019 TIME: 2 HOURS**

INSTRUCTIONS: ANSWER QUESTION ONE (COMPULSORY) AND ANY OTHER TWO

QUESTIONS

**QUESTION ONE: 30 MARKS**

a. Highlight five barriers to decision making. (5 marks)

b. Citing relevant examples, discuss five methods a company would use to carry lout internal recruitment. (10 marks)

c. Planning is the most important task for any manager for it sets out what is to be done to reduce conflict and confusion. Discuss the principles of planning. (15 marks)

**QUESTION TWO: 20 MARKS**

a. Highlight the importance of job analysis. (10 marks)

b. Describe the decision making process. (10 marks)

**QUESTION THREE: 20 MARKS**

a. Discuss five methods of staff selection. (10 marks)

b. Discuss the role of non financial incentives when used as a motivator to organizational employees. (10 marks)

**QUESTION FOUR: 20 MARKS**

a. Describe five methods that companies use while doing external recruitment. (10 marks)

b. Discuss the four steps involved in the staffing process. (12 marks)

**QUESTION FIVE: 20 MARKS**

a. Highlight five roles of a supervisor. (5 marks)

b. Giving relevant examples, explain why some companies prefer internal recruitment as opposed to external recruitment. (15 marks)